

# Candidate Report

Backend Developer

IT

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## MUTHU MANIKAM P

CAND-000038

**Role:** Technical support Engineer + Accounts dept **Company:** Bindawoods Company **Experience:** 7 years

### Contact Information

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Email

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Location

Bengaluru

### Professional Information

Current Company

Bindawoods Company

Current Job Title

Technical support Engineer + Accounts dept

Total Experience

7 years

### Skills

|                |                  |            |            |            |      |        |           |
|----------------|------------------|------------|------------|------------|------|--------|-----------|
| Windows OS     | Active Directory | Networking | Office 365 | ServiceNow | SCCM | Citrix | Cisco VPN |
| ITIL Processes | Visual Studio    | SQL Server | VMware     | C++        |      |        |           |

### Education

- MCA**  
Bharathiar University, Coimbatore, TN  
- 2012
- B.B.A**  
Adriana College of Arts and Science, Thiruchendur, TN

# Languages

- English
- Arabic

## Employment History

- **Technical support Engineer + Accounts dept.**

Bindawoods Company (UAE)

9/1/2023 - 9/1/2025

Managed Incidents and Service Requests via phone and email, ensuring accurate logging and tracking in ServiceNow

- **System engineer**

IBBS Pvt Ltd

9/1/2021 - 8/1/2023

Provide technical support for Windows OS installation, configuration, and troubleshooting

- **Technical support Engineer**

Dell Technology Pvt Ltd

12/1/2020 - 9/1/2021

- **Technical support Engineer**

DXC Technology Pvt Ltd

3/1/2020 - 6/1/2020

- **System Engineer**

Capgemini Technology Service Ltd

8/1/2018 - 2/1/2020

- **System Engineer**

Wipro Technologies

8/1/2015 - 2/1/2018

- **System Engineer**

IBM Info services Pvt Ltd

7/1/2014 - 8/1/2015

- **System Engineer**

Living shine Technologies Pvt Ltd

4/1/2013 - 5/1/2014

## Position Requirements

### Job Description

Our environment includes an existing production POS, voucher, telecom recharge and payment system. The developer must be capable of understanding and maintaining the existing legacy system while also developing newer backend integrations.

Core Environment

C#

.NET Framework / ASP.NET

Microsoft SQL Server

T-SQL

IIS / Windows Server

REST APIs, HTTP and JSON

Legacy ASMX Web Services

SOAP, XML and WSDL

Third-party API integrations  
Visual Studio  
Git  
Postman / SoapUI  
POS and voucher/recharge transaction systems

The existing architecture includes flows such as:

POS ' .NET Backend/API ' SQL Server ' Telecom/Payment Provider API ' Response ' Database/POS

The developer may need to understand old C# projects, troubleshoot production transactions, work with SQL databases and stored procedures, maintain existing SOAP integrations, and implement new REST APIs.

## Mandatory Requirements

1–4 years of relevant .NET/backend development experience

Strong C# fundamentals

.NET Framework / ASP.NET experience

Strong Microsoft SQL Server knowledge

Good T-SQL skills

Joins, transactions, indexes and stored procedures

REST API integration

HTTP, JSON and API authentication

Visual Studio

Basic IIS knowledge

Debugging and troubleshooting ability

Ability to understand and modify an existing codebase

Preferred Skills

ASMX Web Services

SOAP / XML / WSDL

ASP.NET Core / modern .NET

Advanced SQL Server troubleshooting and optimization

Windows Server

SoapUI

Telecom/recharge systems

POS systems

Payment integrations

Third-party API integrations

Legacy-system modernization