

Candidate Report

System Administrator
IT

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SULAIMAN THOUFIQ
CAND - 000002

Role: Sales Representative & System Administrator **Company:** Al Fardan **Experience:** 7 years

Contact Information

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+91 8220221748	Chennai, India

Professional Information

Current Company	Current Job Title
Al Fardan	Sales Representative & System Administrator
Total Experience	
7 years	

Skills

Sales & Customer Relationship Management

Product Promotion & Upselling

Hardware & Software Troubleshooting

System Administration & IT Support

Communication & Interpersonal Skills

Time Management & Team Collaboration

Problem Solving & Decision Making

Inventory Awareness

Microsoft Office (Word, Excel, PowerPoint)

Order Processing

POS & Billing Systems

Data Entry & MIS Reporting

Basic Computer Skills

Education

- Bachelor of Computer Applications (BCA)**
Thiruvalluvar University
- 2021
-

Higher Secondary Certificate

Computer Science

Languages

- English
- Hindi
- Tamil

Employment History

- **Sales Representative & System Administrator**

Al Fardan

12/1/2023 - 12/1/2025

Performed System Administration responsibilities to keep store point-of-sale systems, computers, and barcode scanners fully operational. Toprand operational

- **Sales Representative**

Al Fardan

12/1/2023 - 12/1/2025

Achieved individual sales targets through effective customer engagement and product knowledge. Identified customer needs and recommended suitable products and offers

- **Salesman & System Administrator**

Al Sanabil Boxes

3/1/2022 - 9/1/2023

Managed System Administration duties by maintaining internal office computers, resolving IT infrastructure issues, and setting up user accounts

- **Sales Representative & System Administrator**

Apple Authorized Store

1/1/2018 - 12/1/2020

Handled System Administration tasks, including troubleshooting hardware/software issues, maintaining POS terminals, and managing local Administration tasks. Managed system Administration duties by maintaining internal office computers, resolving IT infrastructure issues, and managing local networks

Interview History

FINAL Interview

8/27/2026

Strengths:

candidate is lying about his work

Key Questions:

Q: Describe the steps you would take to diagnose and resolve a scenario where a newly promoted Domain Controller on Windows Server 2019 is failing to replicate its user objects to the primary DC, and the event logs show 'The replication operation encountered a COM error'.

Performance: POOR

Q: You are at a retail store during peak hours when the POS terminals stop printing receipts. The Event Viewer shows a service failure (e.g., Print Spooler) but the service recovers after a reboot. How would you investigate the root cause without disrupting ongoing sales?

Performance: POOR

Q: Your manager asks you to set up a VPN solution for remote employees who need access to the corporate LAN, but the branch offices have limited bandwidth and you must ensure data confidentiality. How would you decide between a site to site VPN and a remote access VPN, and what additional security measures would you implement?

Performance: POOR

Position Requirements

Job Description

3–6 years hands-on System Administration experience
Experience supporting multi-branch companies is strongly preferred
Retail/POS environment experience is a major advantage
Should have personally managed production servers, not only worked as L1 helpdesk

Mandatory Requirements

Candidate must understand:

Windows Server 2016/2019/2022
Active Directory
Domain Controllers
Users, computers and groups
Group Policy / GPO
DNS
DHCP
File servers
Shared folders
NTFS permissions
RDP
Windows Services
Event Viewer
Task Scheduler
Server performance troubleshooting

Preferred Requirements

VMware ESXi
vCenter basics
Creating/managing VMs
VM snapshots
Datastores
CPU/RAM allocation
VMware networking
VM migration
Backup/restore
Understanding HA