

Candidate Report

System Administrator

IT

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Rohit Dummu

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Role: IT Excuitve **Company:** MSN Laboratories Private Limited **Experience:** 5 years

Contact Information

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Location

Srikakulam, India

Professional Information

Current Company

MSN Laboratories Private Limited

Current Job Title

IT Excuitve

Total Experience

5 years

Skills

Active Directory & GPO

Microsoft 365 Admin Center

Microsoft Intune & SCCM

Windows 10/11 Administration

Exchange Online & Outlook Repair

Network Troubleshooting (TCP/IP, DNS, DHCP)

VPN & Remote Desktop Support

BitLocker & Antivirus Management

Education

- **Bachelor of Technology**

Aitam

Electrical and Electronics Engineering

- 2019

Employment History

- **IT Executive**

MSN Laboratories Private Limited

3/1/2026 - 5/1/2026

Performed OS installations (Windows 7, 8, 10, 11) and hardware troubleshooting (BSOD issues). Replaced faulty hardware components and supported new joiner laptop setups

- **IT Executive**

Kpmg

1/1/2024 - 1/1/2026

Handled Active Directory account provisioning and user permissions. Configured end-user laptops with Windows 10/11 and Microsoft Intune Company Portal. Configured network printers, scanners, and Video Conferencing setups. Managed local IT Asset inventory: allocations, de-allocations, and exit clearances

- **IT Analyst**

Hcl

1/1/2023 - 1/1/2024

Handling L1&L2 escalations with respect to Applications and Dormian. Conduct remote troubleshooting. Configuration and Troubleshooting of MS Outlook. Installation & troubleshooting of SCCM on desktops & laptops. Reconfiguring domain accounts if the login profile is corrupted in desktop /laptop. Troubleshooting Network issue in laptops

- **Desktop support engineer**

Wipro

1/1/2021 - 1/1/2023

Managed Microsoft 365 licensing (E1 & E3) based on business approvals and HRMS portal clearances. Active Directory administration: Hostname creation/deletion, logon restrictions, OU movements, and password resets. Handled user onboarding/offboarding processes and zero-day deployments. Provided VIP support for Directors, Partners, and senior leadership. Configured client VPNs, user profiles, MS Teams and Outlook mail (.pst/.ost repair). Managed BitLocker encryption, DLP policies, SCCM, and Antivirus compliance

Position Requirements

Job Description

3–6 years hands-on System Administration experience

Experience supporting multi-branch companies is strongly preferred

Retail/POS environment experience is a major advantage

Should have personally managed production servers, not only worked as L1 helpdesk

Mandatory Requirements

Candidate must understand:

Windows Server 2016/2019/2022

Active Directory

Domain Controllers

Users, computers and groups

Group Policy / GPO

DNS

DHCP

File servers
Shared folders
NTFS permissions
RDP
Windows Services
Event Viewer
Task Scheduler
Server performance troubleshooting

Preferred Requirements

VMware ESXi
vCenter basics
Creating/managing VMs
VM snapshots
Datastores
CPU/RAM allocation
VMware networking
VM migration
Backup/restore
Understanding HA