

Candidate Report

System Administrator

IT

Generated on 10/24/2026 at 9:31:03 PM

Mohamed Absar

CAND-000050

Role: System Administrator Company: INFOSYS Experience: 3 years

Contact Information

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Location

Chennai

Professional Information

Current Company

INFOSYS

Current Job Title

System Administrator

Total Experience

3 years

Skills

Linux Server Administration (RHEL/Ubuntu)

Shell/Bash Scripting

User & Group Management

File System & Disk Management

Server Monitoring & Troubleshooting

Networking (TCP/IP, DNS, DHCP)

SSH & SFTP

Cron Jobs & Job Scheduling

Incident & Change Management (ServiceNow/Jira)

Backup & Recovery

Education

- **B.E**

Mohamed Sathak Engineering College, Anna University
Civil Engineering
2017 - 2021

Languages

Tamil

English

Employment History

- **System Administrator**

INFOSYS

6/1/2022 - 7/1/2025

Administered and supported Linux/Unix servers across production and non-production environments, ensuring system availability and reliability. Performed daily Linux administration including user/group management, permissions, file systems, processes, services, and disk management. Monitored CPU, memory, disk utilization, system performance, and server health, troubleshooting issues to maintain system stability. Analyzed system and application logs and resolved issues related to server performance, connectivity, services, and application availability. Managed SSH, FTP/SFTP, cron jobs, and batch processes supporting critical supply chain and business applications. Developed basic Bash/Shell scripts to automate routine administration, monitoring, file processing, and operational tasks. Managed production incidents, service requests, and change activities using ServiceNow/Jira while following ITIL processes and SLA requirements. Coordinated with application, database, network, and infrastructure teams for troubleshooting, root cause analysis, server maintenance, and production support

Position Requirements

Job Description

3–6 years hands-on System Administration experience

Experience supporting multi-branch companies is strongly preferred

Retail/POS environment experience is a major advantage

Should have personally managed production servers, not only worked as L1 helpdesk

Mandatory Requirements

Candidate must understand:

Windows Server 2016/2019/2022

Active Directory

Domain Controllers

Users, computers and groups

Group Policy / GPO

DNS

DHCP

File servers

Shared folders

NTFS permissions

RDP

Windows Services

Event Viewer

Task Scheduler

Server performance troubleshooting

Preferred Requirements

VMware ESXi

vCenter basics

Creating/managing VMs

VM snapshots

Datastores
CPU/RAM allocation
VMware networking
VM migration
Backup/restore
Understanding HA