

Candidate Report

System Administrator

IT

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REJIN R G

CAND-000066

Role: Senior Network Engineer

Company: Hipoint Connect | Hipoint ISP (Internet Service Provider | IT Managed Service) Experience: 10 years

Contact Information

Phone

+91 9496068337

WhatsApp

+91 9496068337

Email

rgrejin@gmail.com

Location

Kerala, India

Professional Information

Current Company

Hipoint Connect | Hipoint ISP (Internet Service Provider | IT Managed Service)

Current Job Title

Senior Network Engineer

Total Experience

10 years

Skills

Network Design & Implementation (LAN/WAN)	VLAN, Routing, Switching (Cisco)	Customer Support & Technical Assistance
Network Troubleshooting & Performance Optimization	Server Administration & Active Directory	
Firewall Configuration (Fortinet, Sophos, Checkpoint)	Access Control Systems (eSSL Biometric Devices)	
IT Infrastructure Setup & Maintenance	CCTV Installation & Maintenance (IP & Analog Systems)	
Cisco Routers & Switches Configuration	Firewall Security Systems	Networking tool add PRTG
UBNT switch UBNT router NOKIA switch	CCTV Systems (Hikvision, IP Cameras)	Biometric Systems (eSSL Access Control)

Education

- **Diploma in Electronics & Communication Engineering**

State Board of Technical Education, Tamil Nadu

Electronics & Communication Engineering

- 2007

- **Higher Secondary Education**

Kerala Board of Education

- 2005

- **SSLC**

Govt. of Kerala

Certifications

- **Cisco Certified Network Associate (CCNA)**

Cisco

Issued: 1/1/2024 | Expires: 1/1/2027

- **Diploma in Computer Hardware & Networking**

Softech Computers, Trivandrum

Issued: 1/1/2013

Languages

English

Malayalam

Employment History

- **Senior Network Engineer**

Hipoint Connect | Hipoint ISP (Internet Service Provider | IT Managed Service)

8/1/2022 - Present

Managing and maintaining ISP network infrastructure and enterprise connectivity services. Handling routing, switching, firewall configuration, and network troubleshooting activities

- **Service Technician**

Futurz Staffing Solutions Pvt. Ltd. (F1 Info Solutions)

10/1/2021 - 8/1/2022

Provided hardware and network support services. Installed and maintained IT systems for clients. Supported CCTV and biometric device installations

- **Network Engineer**

Amrita Television, Thiruvananthapuram

4/1/2014 - 10/1/2021

Promoted from junior engineer (April 2014) to Network Engineer (May 2021). Configured domain servers, VLANs, and firewalls to support business operations

- **Hardware & Network Service Engineer**

Logtech Infoway Pvt. Ltd., Kerala

3/1/2008 - 7/1/2010

Diagnosed and repaired computer hardware issues. Installed operating systems and software. Supported networking and system maintenance

Position Requirements

Job Description

3–6 years hands-on System Administration experience

Experience supporting multi-branch companies is strongly preferred

Retail/POS environment experience is a major advantage

Should have personally managed production servers, not only worked as L1 helpdesk

Mandatory Requirements

Candidate must understand:

Windows Server 2016/2019/2022

Active Directory

Domain Controllers

Users, computers and groups

Group Policy / GPO

DNS

DHCP

File servers

Shared folders

NTFS permissions

RDP

Windows Services

Event Viewer
Task Scheduler
Server performance troubleshooting

Preferred Requirements

VMware ESXi
vCenter basics
Creating/managing VMs
VM snapshots
Datastores
CPU/RAM allocation
VMware networking
VM migration
Backup/restore
Understanding HA